

# **Remote Deposit Capture**

Cache and Cookie Reference Guide



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# **Clear Cache & Cookies**

Following the implementation of the new version of the Remote Deposit Capture software, all users must clear their Internet browser cache and cookies to ensure they are able to scan items without interruption. Complete the procedure(s) in the section that applies to your Internet browser.

Google Chrome	Microsoft Edge
Mozilla Firefox	Safari

## Google Chrome

Complete steps 1 through 5 to clear your Internet cache and cookies if you are using Google Chrome as your web browser.

**Step 1** – In the browser bar, type chrome://settings/clearBrowserData. The "Delete browsing data" window appears

Step 2 – From the advanced tab select the following check boxes:

- Browsing history *(optional)*
- Download history (optional)
- Cookies and other site and plug-in data
- Cached images and files

Step 3 – From the "Time range" drop-down list, select "All time"

#### Step 4 – Click "Delete Data"



Step 5 - Exit all browser windows and re-open Google Chrome



# Microsoft Edge

Complete steps 1 through 5 to clear your Internet cache and cookies if you are using Microsoft Edge as your web browser.

**Step 1** – In the top right, click . , click . , and then click to "Clear browsing data". The "Delete browsing data" window appears

Step 2 – Select the boxes beside the following options:

- Browsing History (optional)
- Download History (optional)
- Cookies and other site data
- Cached images and files

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Step 4 – Click "Clear now"

Delete browsing data
Time range
All time 🗸 🗸
<ul> <li>Browsing history         <ul> <li>3 items and more on synced devices. Clears history from all signed-in devices that are syncing.</li> </ul> </li> <li>Download history         <ul> <li>None</li> </ul> </li> </ul>
Cookies and other site data From 10 sites. Signs you out of most sites.
Cached images and files Frees up less than 320 MB. Some sites may load more
Clear browsing data for Internet Explorer mode
This will clear your data across all your synced devices signed in to bronte_shields@mechanicsbank.com. To clear browsing data from this device only, sign out first.
Clear now Cancel

Step 5 - After the "All Clear!" message appears, exit all browser windows and re-open Microsoft Edge



## Mozilla Firefox

Complete steps 1 through 7 to clear your Internet cache and cookies if you are using Mozilla Firefox as your web browser.

Step 1 – Click and select "Settings"

**Step 2** – Select the "Privacy & Security" panel

**Step 3** – In the "Cookies and Site Data" section, click "Clear Data". The "Clear browsing data and cookies" window appears

**Step 4** – Select the boxes beside the following options:

- History (optional)
- Cookies and site data
- Temporary cached files and pages

Step 5 - From the "When" drop-down list, click "Everything"



Home	Clear browsing data and cookies	× Clear Data
Search	When: Everything ~	<u>M</u> anage Data
Privacy & Security	History     Clears site and download history, saved form info, and searches     Cookies and site data (66.5 MB)	inage E <u>x</u> ceptions
More from Mozilla	May sign you out of sites or empty shopping carts	E <u>x</u> ceptions
	Clears items that helps sites load faster	Jave <u>a</u> passwords

**Step 7** – Exit all browser windows and re-open Mozilla Firefox



# Safari 18.0

Complete steps 1 through 3 to clear your Internet cache and cookies if you are using Safari as your web browser.

- Step 1 Choose Safari, click "Settings" then click "Privacy"
- Step 2 Click "Manage Website Data"
- Step 3 Click "Remove All" then click "Done"

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	These websites have stored data that can be used to track your browsing. Removing the data may reduce tracking, but may also log you out of websites or change website behavior.	
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