Mechanics Bank Auto Finance (MBAF) is exiting the indirect auto lending business; however, we will continue to service our existing portfolio. In connection with this decision, we would like to offer resources available to you as we navigate through this transitional period. We appreciate your patience.

| Obtain Payoff Quote | Access a payoff quote through DealerTrack or RouteOne. Or <br> Call (855) 272-2886 and select the following options: <br> - Option 2 for Dealer <br> - Option 3 for Payoff Quote |
| :---: | :---: |
| Submit an MBAF Payoff | Mechanics Bank Auto Finance 2495 Village View Dr. Suite 190 Henderson, NV 89074 |
| Customer Loan Management | We have made it simple for customers to access their auto loan account online 24 hours a day/ 7 days a week. <br> myaccount.mechanicsbank.com <br> With online account access customers can safely and securely: <br> - Make a payment <br> - Set up automatic payments <br> - Sign up for eStatements <br> - View or update your account and contact information <br> - Get a payoff quote <br> - Request monthly (ACH) automatic bank account withdrawal information |
| Title Inquiries | titles@mechanicsbank.com |
| Lienholder Address for Title Paperwork | Mechanics Bank PO Box 278852 Sacramento, CA 95827 |
| Aftermarket Product Cancellations Inquiries | rebates@mechanicsbank.com |
| Aftermarket Cancellation Refunds Address | Mechanics Bank Auto Finance 2495 Village View Dr. Suite 190 Henderson, NV 89074 Attn: Aftermarket Refund Processing |
| Dealer Statements or Billing Questions | dealerrelations@mechanicsbank.com |
| Dealer Reserve Processing Address | Mechanics Bank Auto Finance 2495 Village View Dr. Suite 190 Henderson, NV 89074 Attn: Dealer Reserve Processing |
| Unwind/Buybacks | dealerrelations@mechanicsbank.com |
| Proof of Insurance Address | Mechanics Bank Auto Finance PO Box 2029 Sioux City, Iowa 51104 |

